



General Sales Terms

1. The purchaser order and the relative acceptance by AKSE srl will imply the acceptance without reserve by the purchaser of the clauses and conditions established herein.
2. For all payment covered by bank receipt, draft as well as advance banks transfers, the collection expenses and the expenses for stamps will be charged on the invoice.
3. The goods always travel at purchaser risk, also when delivered free destination and also in the case of prepaid transport specifically required by the purchaser with forwarding agent selected by the seller.
4. No complaint will be accepted 10 days after receipt of goods. No merchandise may be returned without prior consent of the supplier. In case of a justified complaint, the supplier will only replace or repair the parts that are recognized as defective. No responsibility will be assumed for any direct or indirect loss or damage caused both to the customer and to third parties.
5. Any increase or modification in transportation, duty, import and export costs, fiscal dues, currency exchange fluctuation, introduction of export licences, partial or total limitation of import-export possibility, etc. besides being considered as events of force majeure, they will give us tacit right to modify the prices also before the expiry terms,.
6. The delivery terms indicated are indicative and the Seller may under no circumstance be held responsible for any production delay or delay due to transportation and clearance operations. No delay in delivery will entitle the purchaser to cancel the order or to any compensation for damages.
7. Payments shall be effected at the due dates agreed. Neither unauthorized discount nor rounding-up will be recognized. In case of payment delay, the interests applied will amount to the bank rate increased by 5%. The supplier will reserve the right to issue a draft covering any due credit that was not collected. All invoices are payable at the specified domicile. The date of the invoice will be considered valid in respect of the due date.
8. All modification or derogation to these general sales terms shall be agreed in advance and accepted in writing by AKSE srl
9. Akse srl, in order to implement the result of continuous technological research and hence for the continuing improvement of its products, reserves the right to make, at any time and without notice, changes in the products on this list, on Internet sites and on paperwork and electronics documentation.
10. The technical support on the Electrex software will be free of charge for the first 3 months starting from the invoice date. After this period the support will be provided only purchasing a technical support service.
11. The Court of Reggio Emilia, Italy will be the only jurisdiction for all dispute that may arise.